

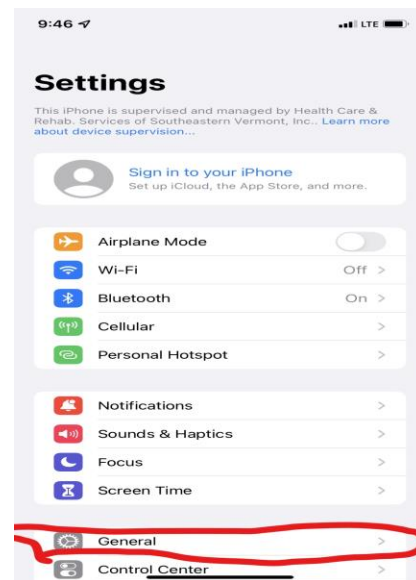
Updating Your Agency iPhone/iPad

Keeping your iPhone/iPad up to date significantly improves your device's security. In fact, many of these updates are much more than feature updates because they almost always patch security vulnerabilities on the cell phones.

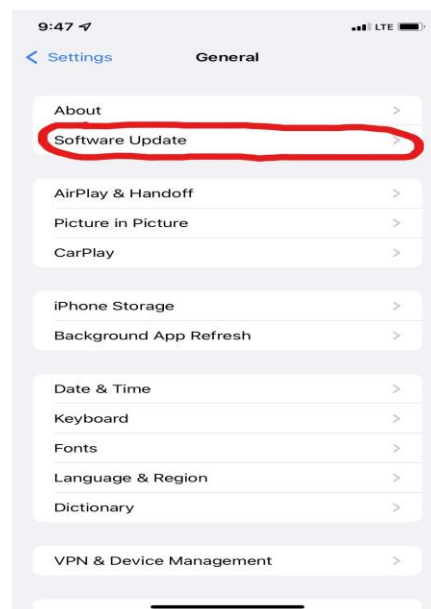
Though it may seem like a daunting task, updating an iPhone/iPad is straight forward, but it will require some time (30-40 minutes). Most of the time is spent waiting for the iPhone/iPad to download the update and then to get the phone ready for the update. For this reason, it is recommended to perform this action at the end of the day while the phone is plugged in. Once the update is ready it will install on its own.

With the phone plugged in and connected to Wi-Fi follow these steps

1. Open up Settings, select General.



2. In General, select Software Update



3. In the Software Update menu, locate the most recent update, then click on that update from here click on Download and Install. You will be prompted for your device's password, enter this and it will start.

This will take 30-40 minutes to finish the update but will install automatically if the device is inactive so feel free to set it aside until it is completed.

Periodically check this screen to ensure that your iPhone/iPad is up to date.

